## MASTER IN MEDIATION, NEGOTIATION AND CONFLICT RESOLUTION

## Challenges for a competitive society

Session	Topic	Theory	Practice	Individual work
1	Topics 1 & 2. Globalisation and conflicts. New conflicts: areas and	X		3
2	scope • Seminar	X		3
3	Topic 3. Provision of different areas	X		4
4	<ul><li>Emotional intelligence</li><li>Empowerment</li></ul>		X	6
5	Topic 3. Provision of different	X (1 h)	X (1 h)	4
6	• Coaching		X	6
7	Topic 4. Human, economic and material resources for designing a model of conflict management	X (1h)	X (1 h)	4
8	<ul> <li>Motivation &amp; design of the model of conflict management</li> </ul>		X	6
9	Topic 4. Human, economic and material resources for designing a model of conflict management	X (1 h)	X (1 h)	4
10	<ul> <li>Leadership &amp; team work.</li> <li>Feedback.</li> </ul>	_	X	6