Archives, competitive intelligence and digital identity

Academic Year: (2022 / 2023)

Review date: 20-05-2022

Department assigned to the subject: Library and Information Sciences Department

Coordinating teacher: ARAGON GONZALEZ, INES

Type: Electives ECTS Credits : 6.0

Year : 1 Semester : 0

# OBJECTIVES

#### BASIC SKILLS

BS 7. Enable students to apply their achieved knowledge and their problem solving abilities in new environments and multidisciplinar contexts related to their studies

BS 9. Enable students to communicate their conclussions and knowledge to specialized and non specialized audiences in a clear way.

### GENERAL SKILLS

GS 2. To identify innovaive lines of tecnology applied to libraries, archives, ande documentation centers

GS 3. Un dertaking possible poryets for its development

GS 5. To manage archives, libraries and digital centers in a range of amtits, in both privatte and public sector GS 6. To ackonowledge teh increasing importance of team word in teh professional amit, demostrating ability to adapata in differente proffesional environments whit flently in tehri comunication

GS 7. To apreciatate meticoulous word, when planificating, organizating ande developing theri own activiteis whit iniciative, creativity and responsability

### SPECIFIC SKILLS

SS 2. To know and to apply the principles and management techniques to achieve the efficiency of the human team in the provision of services

SS 8. To apply methodologies and tools that allow offering an agile, effective and adapted and evaluable response to risks or alterations that endanger the digital continuity of the organization.

### COURSE LEARNING RESULTS

After passing the course the student should:

- Integration of the value of the competitive intelligence (IC) in the archive ande the digital continuity

- To know the different models of IC and VT in the world
- To know the models of application of the IC the organizations
- To know the principal resources of information for the study of the IC
- Integration of the process of the IC
- To know and to apply strategies and market technologies for the study of the future as an opportunity of change
- To know and to define strategies for the construction and the suitable management of a digital identity.

### DESCRIPTION OF CONTENTS: PROGRAMME

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UNIT 1 MEET THE MIDDLE. COMPETITIVE INTELLIGENCE SURVEILLANCE AND COMPETITIVE

- 1 Competitive intelligence: concepts and process
- 1.1. Information and intelligence: what is and what is not competitive intelligence (CI)
- 1.2. Environment of competitive intelligence.
- 1.3. Competitive versus competitive intelligence surveillance.
- 1.4. Origin and evolution

2 The process

- 3 Models of competitive intelligence in the world
- 4 Information Resources.

UNIT 2 ANTICIPATE CHANGES: STRATEGIC FORESIGHT. CONCEPTS, KEY IDEAS, METHODOLOGY. 1. future studies

2 Planning, Research and Strategy

3 Key ideas of prospective

4 The process of prospective

### UNIT 3 BE PRESENT: DIGITAL FILES AND IDENTITY

1 Concept of digital identity

2 Digital Identity Management

- 3 Tools
- 4 Strategies

Practice

1. Critical readings

2. Forecast and case studies focused on Archival and Records management business

## LEARNING ACTIVITIES AND METHODOLOGY

## LEARNING ACTIVITIES

MD 1. Individual work for the study of developed and provided by Professor theoretical and practical materials.

- MD 2. Individual work for problem solving and case studies.
- MD 3. Theoretical and practical classes.
- MD 4. Tutoring .
- MD 5. Workgroups.

MD 6. Active participation in forums enabled by the teacher in the virtual learning platform.

### METHODOLOGY

Exhibitions in class with teacher support and audiovisual media, in which the main concepts of the subject are developed and the literature is provided to supplement student learning.

Critical reading recommended by the subject teacher texts: Newspaper articles , reports , manuals, and / or scholarly articles , either for subsequent class discussion , either to expand and consolidate knowledge .

Solving practical cases , problems, etc. . posed by the teacher individually or in groups. Presentation and discussion in class or in the virtual forum for the course , under the moderation of teacher issues related to the content of the material, as well as case studies.

Preparation of papers and reports individually or in groups.

Readings developed and provided by the teacher to download from the virtual learning plattform learning

### ASSESSMENT SYSTEM

SE1 class and forum participation trhorough the virtual plataform

SE2 individaul wordks and groups pappers along the cours

SE3 Test shall be calified

SE4 Final paper or final exam

% end-of-term-examination:	50
% of continuous assessment (assigments, laboratory, practicals):	50

### BASIC BIBLIOGRAPHY

- García Alsina, M.; Ortoll Espinet, E. La inteligencia competitiva. Evolución histórica y fundamentos teóricos., Ediciones TREA, 2012

- Martin-Pozuelo, María-Paz, Moro-Cabero, Manuela y Sanz-Baena, Cristina. Factores clave para el futuro de la archivística. El profesional de la información , Revista española de documentación científica . Vol. 33, Nº 2 p. 201-224. (2010),, 2010

- Martín-Pozuelo Campillos, María Paz Prospectiva archivística: nuevas cuestiones, enfoques y métodos de investigación científi, Revista española de documentación científica. Vol. 33, Nº 2 p. 201-224, 2010

- Martín-Pozuelo, María Paz. El observatorio de prospectiva archivística y sociedad: modelo de análisis para el estudio de la construcción social del futuro de la archivística, En: Novas dimensoes da pesquisa e do ensiño da arquilovogia no Brasil. Rio de Janeiro: AAERJ, 2012, p. 11-34.

- Muñoz Cañavate, A. Recursos de información para la inteligencia competitiva. Una guía para la toma de decisiones., Edciones TREA, 2012

#### BASIC ELECTRONIC RESOURCES

 National Archives (UK) . Corporate Memory A guide to managing business archives: http://http://www.nationalarchives.gov.uk/documents/information-management/corporate-memory.pdf
Susan Means (NARA) . MARKETING YOUR RECORDS MANAGEMENT PROGRAM: http://http://www.anchoragearma.org/downloads/Marketing\_Your\_RM\_Program\_v2.PDF