Public Management

Academic Year: (2021 / 2022) **Review date: 17-11-2021**

Department assigned to the subject: Social Sciences Department

Coordinating teacher: NATERA PERAL, ANTONIO

Type: Electives ECTS Credits : 6.0

Year : 4 Semester :

OBJECTIVES

After completing the course the student will be able:

- To know specific public management approaches and methods
- To understand skills needed to develop effective governance predirectivo or management level in public administration.
- To contribute promoting the develop of management skills and use knowledge of which is relevant to public management an governance

DESCRIPTION OF CONTENTS: PROGRAMME

1. Public management and management skills. Historical trends, changes and current situation.
2. Basics of human resources management in public sector.
3. Organizational communication and public managers communication systems.
4. Negotiation skills and conflict resolution in the public domain.
5. Strategic and quality management in public administration.
6. Public ethics, transparency and accountability of public managers.

LEARNING ACTIVITIES AND METHODOLOGY

- Lectures and case studies in class
- Simulation excercices on managerial skills (group)
- Presentations, where appropriate, by student teams
- Report on public management case

ASSESSMENT SYSTEM

Final exam: 50%. A minimum of 40% of the grade must be obtained to calculate the weighted average grade.

Continuous assessment: 50%

% end-of-term-examination:	50
% of continuous assessment (assigments, laboratory, practicals…):	50

BASIC BIBLIOGRAPHY

- BOVAIRD, T. y LÖFFLER, E., eds. Public Management and Governance, Londres, Routledge, 2015, third edition.

- CONTEH, C.; GREITENS, T.J.; JESUIT, D.K.; ROBERGE, I., eds., Governance and Public Management. Strategic Foundations for Volatile Times, London, Routledge, 2018.
- JOYCE, P. Strategic Management in the Public Sector. , Londres, Routledge., 2015.
- VAN DER WAL, Z. The 21st Century Public Manager., Red Globe Press., 2017.

ADDITIONAL BIBLIOGRAPHY

- NOORDEGRAAF, M. (2015) Public Management. Performance, Professionalism and Politics. , Red Globe Press, 2015.