Integrated Information Systems

Academic Year: (2020 / 2021)

Department assigned to the subject: Mechanical Engineering Department

Coordinating teacher: DURAN HERAS, ALFONSO

Type: Compulsory ECTS Credits : 6.0

Year : 3 Semester : 2

## DESCRIPTION OF CONTENTS: PROGRAMME

- 1 Management Information Systems vs. Business Processes
- 1.1.- Management Information Systems. Concept, Typology
- 1.2.- Business processes vs. Functions
- 1.3.- Business processes and Management Information Systems
- 1.4.- Business transactions and Information transactions
- 2 Interfunctional Business Processes and Integrated Information Systems (ERP)
- 2.1.- Integration challenges in interfunctional business processes
- 2.2.- Functional MIS
- 2.3.- Interfunctional Business Processes and Integrated Information Systems (ERP)
- 2.4.- Common Database. Implications
- 3 ERP procurement and selection
- 3.1.- ERP make vs. buy decision
- 3.2.- The ERP market. Concentration. Typology
- 3.3.- Commercial ERP systems vs. Open Source systems
- 3.4.- ERP selection and procurement process
- 3.5.- Selection of the Database Management System (DBMS)
- 4 ERP customization
- 4.1.- Current process design vs. implicit design within the ERP. Challenges and approaches
- 4.2.- Adapting the current practice. Business Process Reengineering (BPR)
- 4.3.- Adapting the ERP. Parameterization vs. customization.
- 5 ERP implementation
- 5.1.- ERP implementation projects
- 5.2.- Gradual vs. Big Bang implementation approaches
- 5.3.- Key players. Consultants, internal teams
- 5.4.- ERP post-implementation
- 6 ERP infrastructure
- 6.1.- Alternative approaches to ERP infrastructure deployment
- 6.2- Implications of adopting IaaS (Infrastructure as a Service) approaches
- 6.3- Implications of adopting SaaS (Software as a Service) approaches
- 7 IS-supported decision making. Approaches
- 8 Key challenges: Privacy, data protection, ...
- 9 Practical cases

% end-of-term-examination:	60
% of continuous assessment (assigments, laboratory, practicals):	40