uc3m Universidad Carlos III de Madrid

Leadership

Academic Year: (2020 / 2021) Review date: 10-07-2020

Department assigned to the subject:

Coordinating teacher: MELERO MARTIN, EDUARDO

Type: Compulsory ECTS Credits: 3.0

Year: 1 Semester:

REQUIREMENTS (SUBJECTS THAT ARE ASSUMED TO BE KNOWN)

No requirement

OBJECTIVES

This course is focused on examining leadership theory emphasizing on the development of leadership and interpersonal skills through self-assessment cases and exercises.

It will cover the impact of emotional and social intelligence applied to leadership on the team development and performance.

With this course, participants will improve as a leader in different aspects:

- leading personal and professional life: setting targets, vision, goals
- organize teams and people: team building, change management, conflict solving and motivation.
- improve communication skills: Influence, effective feedback, conflict resolution, creative thinking, evaluation, and interpersonal skills.

DESCRIPTION OF CONTENTS: PROGRAMME

Outdoor Getafe: Teambuilding, Leadership and Teams, Characteristics of Teams & Virtual Teams, Key Competencies of a Team Leader, Leading a virtual team: Phases. Different Social Styles in a Team, Practical cases.

Class 1: Emotional Intelligence applied to Leadership
What is Emotional Intelligence
Understanding how emotions impact on our behavior
Emotional Competence Framework

Class 2: Conflict Management and Negotiation
Conflict and its resolution in organizations
Distributive and Integrative Negotiation
Conflict Management/Negotiation Styles
Negotiation phases and best practices
Case study role plays

Class 3: Setting Goals and Feedback
Setting goals to the team - SMART Goals
How to give effective feedback ¿ DESC script
The and how to give feedback to each of them.
Practical cases

Class 4: Situational Leadership - Ken Blanchard What is Situational Leadership Test of Leadership Style The Leader-Coach

Class 5: Change Management
The 8 Steps in Change Management - John Kotter
Managing Change

Developing Resilience Practical cases/cases studies

Class 6:

Team Presentations Written Exam

LEARNING ACTIVITIES AND METHODOLOGY

Classroom teaching methods will include lectures, movies, class discussion, videos, oral presentations, written assignments, group projects...

ASSESSMENT SYSTEM

Class Participation: 25% Final Presentation: 25%

Final written exam: 50% (this will include theorical and case questions).

% end-of-term-examination: 50 % of continuous assessment (assignments, laboratory, practicals...): 50

BASIC BIBLIOGRAPHY

- Bruce J. Avolio, Fred Walumbwa and Todd Weber Leadership: Current Theories, Research and Future Directions, Annual Review of Psychology, 2009
- Richard Boyatzis and Annie McKee Resonant Leadership, Harvard Business School, 2005
- Stewart D. Friedman Total Leadership: Be a Better Leader, Have a Richer Life, Stewart D. Friedman, 2008