uc3m Universidad Carlos III de Madrid

Process Management

Academic Year: (2020 / 2021) Review date: 10-07-2020

Department assigned to the subject:

Coordinating teacher: AMESCUA SECO, ANTONIO DE

Type: Electives ECTS Credits: 3.0

Year: 1 Semester: 2

OBJECTIVES

- Students should how to transmit clearly and without ambiguity the results of scientific and technological research and what are their foundations.
- Students should understand what are the main management factors for companies to be success in the fourth industrial revolution.

DESCRIPTION OF CONTENTS: PROGRAMME

Organization Aspects

- Organization Culture
- Change Management
- Intangible Value Management

Talent Management

- Emotional Intelligence
- People Management

Innovation Models

- Lean Startup
- Digital Technological Trends

LEARNING ACTIVITIES AND METHODOLOGY

Methodology: Workshop

- All students present every week part of his/her assignment. (written and oral)
- There is a discussion and 360 analysis about the presentations in order to find aspects to improve.

ASSESSMENT SYSTEM

There is an assignment for each student.

Students develop several evolutionary versions of their assignments

There are an evaluation of their progress

In the last week, students present their final version of their assignments

% end-of-term-examination: 60

% of continuous assessment (assigments, laboratory, practicals...): 40

BASIC BIBLIOGRAPHY

- Alexander Osterwalder; Yves Pigneur; Gregory Bernarda; Alan Smith Value Proposition Design, Wiley, 2014

ADDITIONAL BIBLIOGRAPHY

- Steve Blank The Four Steps to the Epiphany, K&S Ranch, 2013