# uc3m Universidad Carlos III de Madrid

# Corporate Communication

Academic Year: (2019 / 2020) Review date: 28-04-2020

Department assigned to the subject: Communication and Media Studies Department

Coordinating teacher: MOLINA CAÑABATE, JUAN PEDRO

Type: Compulsory ECTS Credits: 3.0

Year: 1 Semester: 1

# REQUIREMENTS (SUBJECTS THAT ARE ASSUMED TO BE KNOWN)

None

#### **OBJECTIVES**

#### **COMPETENCES**

CB8, That students are able to integrate knowledge and face the complexity of making judgments based on information that, being incomplete or limited, includes reflections on social and ethical responsibilities linked to the application of their knowledge and judgments.

CB9, That students know how to communicate their conclusions and the knowledge and ultimate reasons that sustain them to specialized and non-specialized audiences in a clear and unambiguous way.

CE4, To plan emerging actions in the field of new advertising communication.

CE10, To identify and define communication objectives and design the most appropriate strategies in the dialogue between brands and consumers.

#### LEARNING OUTCOMES

To acquire and apply knowledge about contemporary advertising and communication.

To acquire knowledge to assess the implications of advertising strategies concerning the corporate image.

# **DESCRIPTION OF CONTENTS: PROGRAMME**

- 1. Fundamentals of corporate communication
- 2. Relations with the media
- 3. The spokesperson
- 4. Corporate visual identity
- 5. Crisis communication, strategic plans and latest trends
- 6. The communication plan

#### LEARNING ACTIVITIES AND METHODOLOGY

# LEARNING ACTIVITIES

Theoretical classes

Practical classes

**Tutoring** 

Group work

Individual work

#### TEACHING METHODOLOGY

- -Lectures in class by the lecturer with the support of audiovisual media, in which the main concepts of the course will be developed. Bibliography will be provideed in order to complement the knowledge of the students.
- -Critical review of readings and audiovisual material suggested by the lecturer: press articles, videos, advertising campaigns, reports, manuals and academic articles, either for class' discussion or for students to amplify and consolidate the courses's content.
- -Resolution of advertising and communication case studies posed by the lecturer, in an individual or group manner.
- -Presentation and discussion in class, under the lecturer's moderation, of topics related to the course as well as case studies.
- -Assignments and reports done by students in an indivisual or group manner.

# **ASSESSMENT SYSTEM**

Class Participation Individual or group activities made during the course Final Exam

# In addition:

The student will present a communication plan to be assessed by the teacher on a scale of 0 to 10.

Evaluation Criteria for the Extraordinary Exam:

"The grade of the Continuous Assessment is keeped"

% end-of-term-examination: 50

% of continuous assessment (assignments, laboratory, practicals...): 50

#### **BASIC BIBLIOGRAPHY**

- ACED, C.: Relaciones públicas 2.0: Cómo gestionar la comunicación corporativa en el entorno digital, UOC, 2013
- CAPRIOTTI, P.: Planificación estratégica de la imagen corporativa, Ariel, 2013
- COSTA-SÁNCHEZ, C.; MARTÍNEZ COSTA, S. (eds.). Comunicación corporativa audiovisual y online, UOC, 2018
- Joep Cornelissen Corporate Communication: A Guide to Theory and Practice, SAGE, 2017
- MOLINA CAÑABATE, J. P.: Comunicación corporativa. Guía de supervivencia, Grupo 5, 2017
- PINTADO BLANCO, T.; SÁNCHEZ HERRERA, J.: Nuevas tendencias en comunicación estratégica, ESIC, 2017

#### BASIC ELECTRONIC RESOURCES

- CAPRIOTTI, P.: . Planificación estratégica de la imagen corporativa : http://www.bidireccional.net/Blog/PEIC\_4ed.pdf
- MOLINA CAÑABATE, J. P.: . Comunicación Corporativa. Apunte sobre sus procesos, estrategias y agentes.: https://comunicacion.molinacanabate.com/